

****A MUST READ FOR A SUCCESSFUL INTERNET CONNECTION****

Before registering the user's computer on to the CU network, the user's browser cache should be cleared. Old temporary files stored by the browser can sometimes interfere with registration process. Purging these files is often the solution for errors after a successful registration as well.

Clearing the Cache for PC Internet Explorer 6.X:

1. Click on the **Tools** drop-down menu and select **Internet Options**.
2. In the window that opens, click on the **General** tab. In the Temporary Internet Files section click on the **Delete Files** button.
3. Deleting the temporary files can sometimes take a little time.
4. When the files have been deleted, close all open **Internet Explorer** windows and **restart** your computer to finish the registration process.

Clearing the Cache for PC Internet Explorer 7.X:

1. Click on the **Tools** drop-down menu and select **Delete Browsing History**.
2. In the window that opens, click the **Delete Files** button.
3. You will be asked "ARE YOU SURE YOU WANT TO DELETE ALL TEMPORARY INTERNET FILES?" Click on the **YES** button.
4. Deleting the temporary files can sometimes take a little time.
5. When the files have been deleted, close all open **Internet Explorer** windows and **restart** your computer to finish the registration process.

Clearing the Cache for Windows Firefox 2.x:

1. Click on the **Tools** drop-down menu and select **CLEAR PRIVATE DATA**.
2. A menu will open.
3. Check mark **CACHE** and click on the **CLEAR PRIVATE DATA NOW** button
4. **Exit** the application and **restart** your computer to finish the registration process.

Clearing the Cache for Macintosh Firefox 2.x:

1. Click on the **Firefox** drop-down menu and select **Preferences**.
2. A window that opens should have a number of tabs at the top of the window. Click on the **Privacy** tab.
3. In the **Private Data** section on the bottom of that page, click on the **Clear Now** button, and then the **Clear Private Data Now**.
4. **Exit** the application and **restart** your computer to finish the registration process.

Clearing the Cache for Safari:

1. Click on the **Safari** Drop-down menu and select **Empty Cache**.
2. When asked if you want to empty the cache, click on the **EMPTY** button.
3. **Restart** the computer to finish the registration process.

**When registering your computer for internet access, the below conference
IdentiKey username and password will be required.**

IdentiKey (username/password) information for connecting to the Internet

LOG-IN: confsid
PASSWORD: SfgJPchC

IMPORTANT: For security purposes, this information must be kept confidential. Please do not share this information with others or post this information for public access. Log-in & Password are **CaSe seNsiTive**.

**A complete guide for connecting to the network at the
University of Colorado, Boulder can be found at: www.colorado.edu/its/wireless/**